



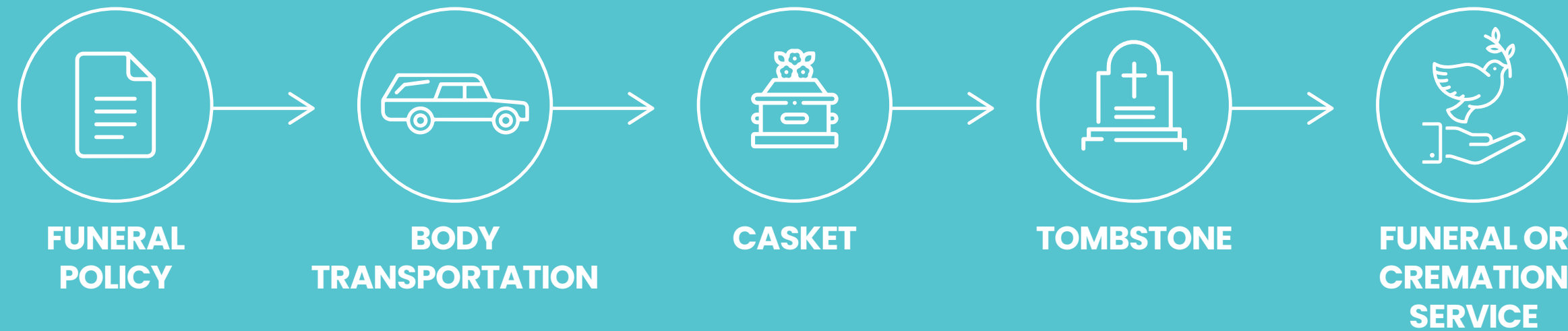
COMPANY PROFILE

1

INTRODUCTION

The death of a loved one is certainly the most difficult experience for anyone, but you can celebrate the life of your loved one with the peace of mind knowing that the formalities of the funeral are taken care of. With Bonlife, you can ensure that all aspects of the funeral process are arranged.

These aspects include the following:



The Bonlife plans are tailorable to suit your individual needs and preferences, or the needs of a group with group funeral cover. Bonlife is here to help you alleviate the stress that comes with funeral preparations, so that you can honour your loved one with a proper funeral. The Bonlife plans include extensive benefits to ensure that the funeral of your loved one becomes a celebration of their life.

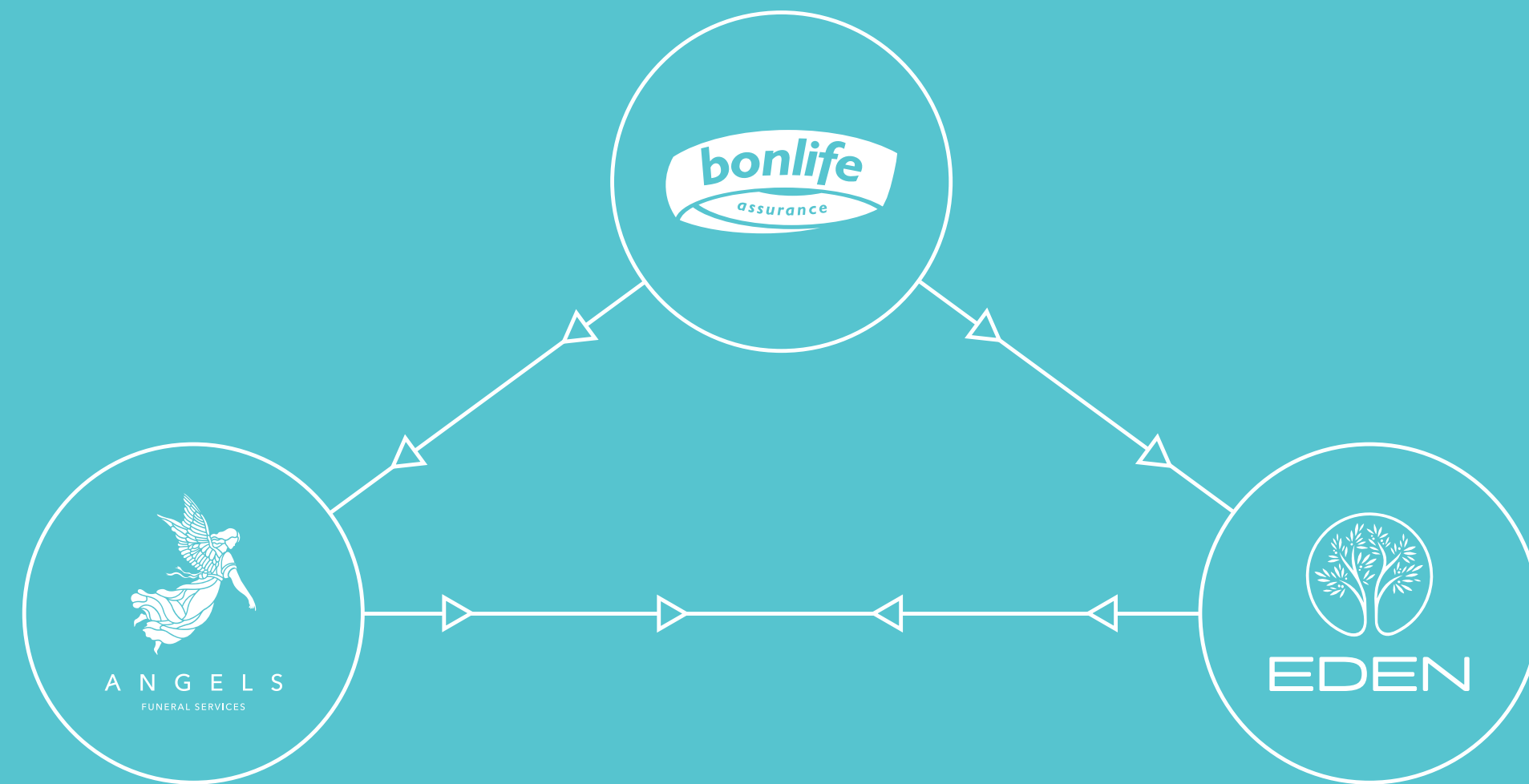


Bonlife Assurance is a company that does Extraordinary Insurance for All Namibians.



The insurance that Bonlife offers is extraordinary because its benefits are like no other in Namibia. The funeral cover offered by Bonlife is comprehensive, detailed, and tailor-made. The Bonlife funeral plan cover is also end-to-end, meaning that everything is taken care of - from start to finish of the death and burial process.

Bonlife is partnered with Angels Funeral Services and Eden Cremations. This partnership enables us to offer the most extensive and highest quality in funeral and cremation services throughout Namibia, so that the remains of your loved one is treated with dignity and respect.



At Bonlife, we do not only take care of the remains of your loved ones, but we also take care of those who stay behind.



2 FACT SHEET

Here are some facts about Bonlife and Bonlife funeral cover.



Bonlife is a proudly-owned Namibian long-term insurance provider.

Bonlife has an extensive company footprint, with

12

branches throughout Namibia.



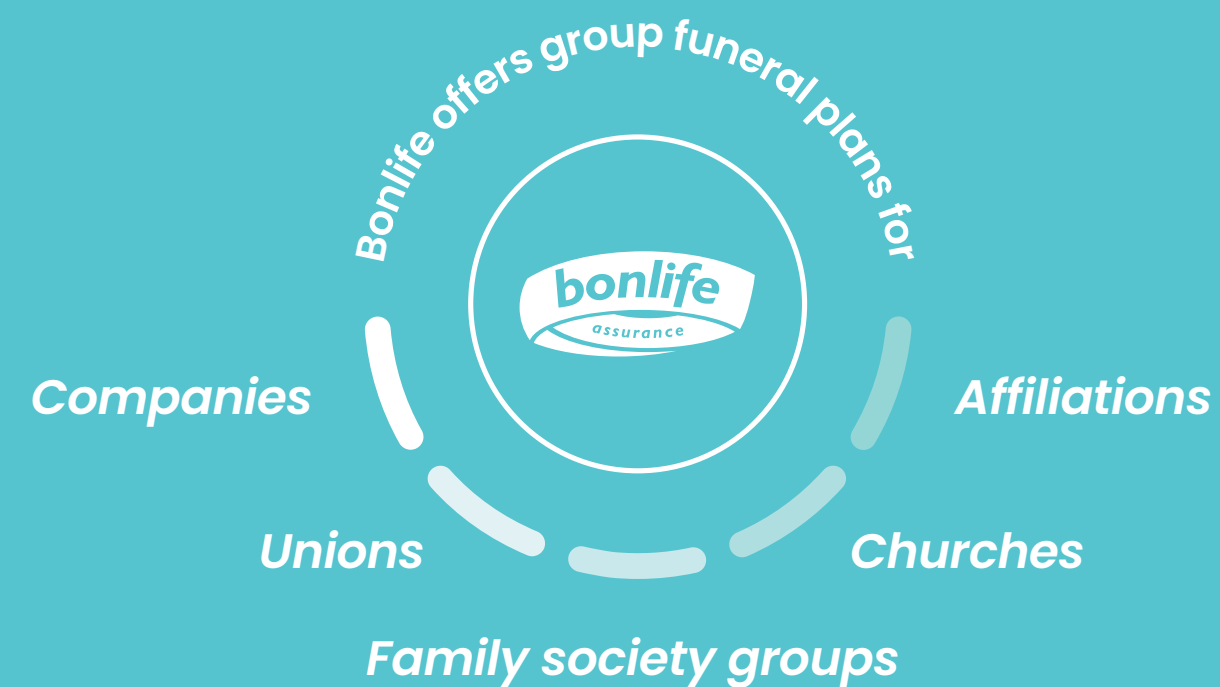
Angels Funeral Service is a Bonlife Preferred funeral burial partner.



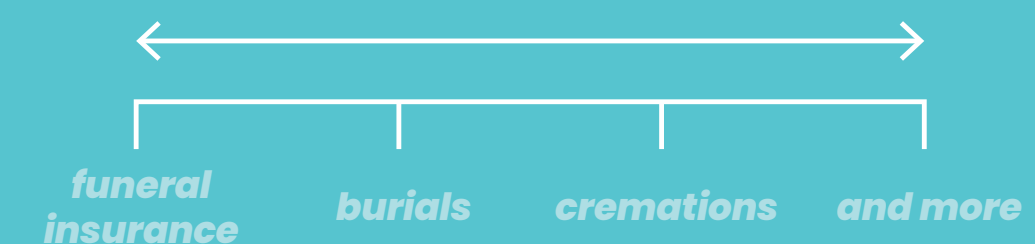
Eden Cremations is the preferred Bonlife cremations services partner.



Bonlife insurance plans are customisable to suit different requirements for individuals or groups



Bonlife offers end-to-end services, from



Bonlife has a mobile app that streamlines the process of paperwork and administration, such as submitting claims, making amendments, and viewing accounts.

To download the Bonlife Mobile App, simply scan the QR code!



Bonlife value added benefits include:



Family supporter benefit

A benefit payable to your family for three months to cover bills and expenses.



MeatFeast benefit

70kg A-grade beef meat.



Veggie benefit

72kg of vegetables.



Refreshments benefit

A refreshment voucher at selected retailers.



Grocery benefit
A grocery voucher at selected retailers.



Transportation benefit
Transportation of the body.



Tombstone benefit
A tombstone for either the Main Life or Main Life and Spouse.



Casket / Luxury casket benefit
A casket or dome for either the Main Life or Main life and Spouse.



Retrenchment benefit
In the case that the premium payer gets retrenched.



3 **BONLIFE**



Bonlife is a registered long-term insurer owned by Bonben Investment Holdings (Pty) Ltd. Namfisa Registration number 00/LT/09.

***Bonlife is a 100% fully owned
Namibian company.***

Bonlife is a front-runner in the Namibian insurance industry, with an innovative value chain, catering to a wide range of insurance needs and offering expert customer-service.

Bonlife offers a variety of insurance products, including:

- ***Disability insurance.***
- ***Life insurance.***
- ***Insurance for accidental hospitalisation.***
- ***Dread insurance.***
- ***Savings and study plans.***
- ***Funeral insurance.***

Bonlife's aim is to take a blanket approach to funeral cover. This means that we aim to cover all aspects of the funeral process from start to finish. Its comprehensive and tailorable plans provide cover for a variety of expenses that occur in the unfortunate case of a loved one's passing. We understand that death comes with many complications, so we aim to take care of all things, big or small, to ensure that you can have peace of mind knowing that your loved one will be laid to rest properly.

Bonlife offers four funeral cover plans:

- 1**
Family Plan
for the whole family
- 2**
Prime Plan
for extensive cover
- 3**
Senior Plan
*for senior citizens
age 65-84*
- 4**
**Group Funeral
Cover**

Bonlife's partners in funeral services are Angels Funeral Services and Eden Cremations.



4 ANGELS FUNERAL SERVICES



ANGELS
FUNERAL SERVICES





Angels Funeral Services is more than just a company for arranging a funeral. It is a helping hand during a difficult time, with an extensive range of expertise to assist you during the process of saying goodbye to your loved one.



The Angels services include:

- **Transportation of your loved one.**
Angels has a fleet of vehicles available, and all vehicles are able to travel anywhere in Namibia for no-fuss transportation.
- **Funeral and/or memorial services.**
Angels Funeral Services has in-house chapels in which the funeral ceremonies can be conducted.
- **Caskets, coffins and domes.**
- **Flower arrangements or artificial wreaths.**
- **Tombstones, grave rails and crosses.**
- **Private mortuaries situated around Namibia.**
- **Most importantly,**
Angels takes utmost care of the deceased through gentle and professional body preparations.

Angels Funeral Services has nine branches throughout Namibia all equipped with private mortuaries. It offers a unique warehouse concept with a showroom for you to view the variety of unique caskets. This open-plan space enables a comfortable airy space to move freely while you browse for the perfect casket or coffin for your loved one.

The Angels warehouses are specifically designed to ensure calmness and tranquility, so that you can say your goodbyes at ease. The in-house chapel is also created with a light and peaceful atmosphere. Angels is committed to provide you with caring, yet professional services throughout every step of the funeral process, to help you through the process in order to give your loved one the proper burial they deserve.

5

EDEN
CREMATIONS



EDEN





Eden Cremations is Namibia's first and only private crematorium, based in Walvis Bay. At Eden, we are expertly trained and committed to the proper and gentle care of your loved one.



Eden Cremations services offers peace-of-mind to allow you to grieve without needing to worry about the process of cremating your loved one. Eden ensures that throughout every step of the process, your loved one is treated with respect and dignity.

Eden makes the formalities of the cremation process as quick and easy as possible, with an online booking system and real-time updates of the status of the cremation. You are also guaranteed to receive your loved one's remains within 48 hours after the cremation. There will be no waiting and wondering. Eden makes use of LPG gas for the cremation process, which ensures the health and safety of the staff and of the public through a green working environment.

***Should your loved one have wanted to be cremated,
Bonlife funeral cover takes care of the cremation through
Eden Cremations.***



EDEN

6

BONLIFE PLANS & BENEFITS

The Bonlife insurance plans are designed to not only take care of the deceased, but also to look after the family and loved ones during and after the time of grief. Bonlife offers three different flagship plans from which to choose, which are the Family Plan, Prime Plan and Senior Plan.



Family Plan:

- Cover up to 14 people on just one policy
- 18 – 64 years of age
- Cover ranges from N\$5 000 to N\$25 000
- Includes additional Instant Cash benefit of N\$1 000 for valid claims



Prime Plan:

- Main life, single parent and family cover options
- Offers cover for N\$50 000
- 18 – 60 years of age
- Includes additional Instant Cash benefit of N\$1 000 for valid claims












Senior Plan:

- For 65 – 84 years
- Offers cover for N\$5 000, N\$10 000, N\$15 000 or N\$30 000
- You can double your cover by taking 2 Senior Plan policies per Main Life
- Includes additional Instant Cash benefit of N\$1 000 for valid claims

PLANS

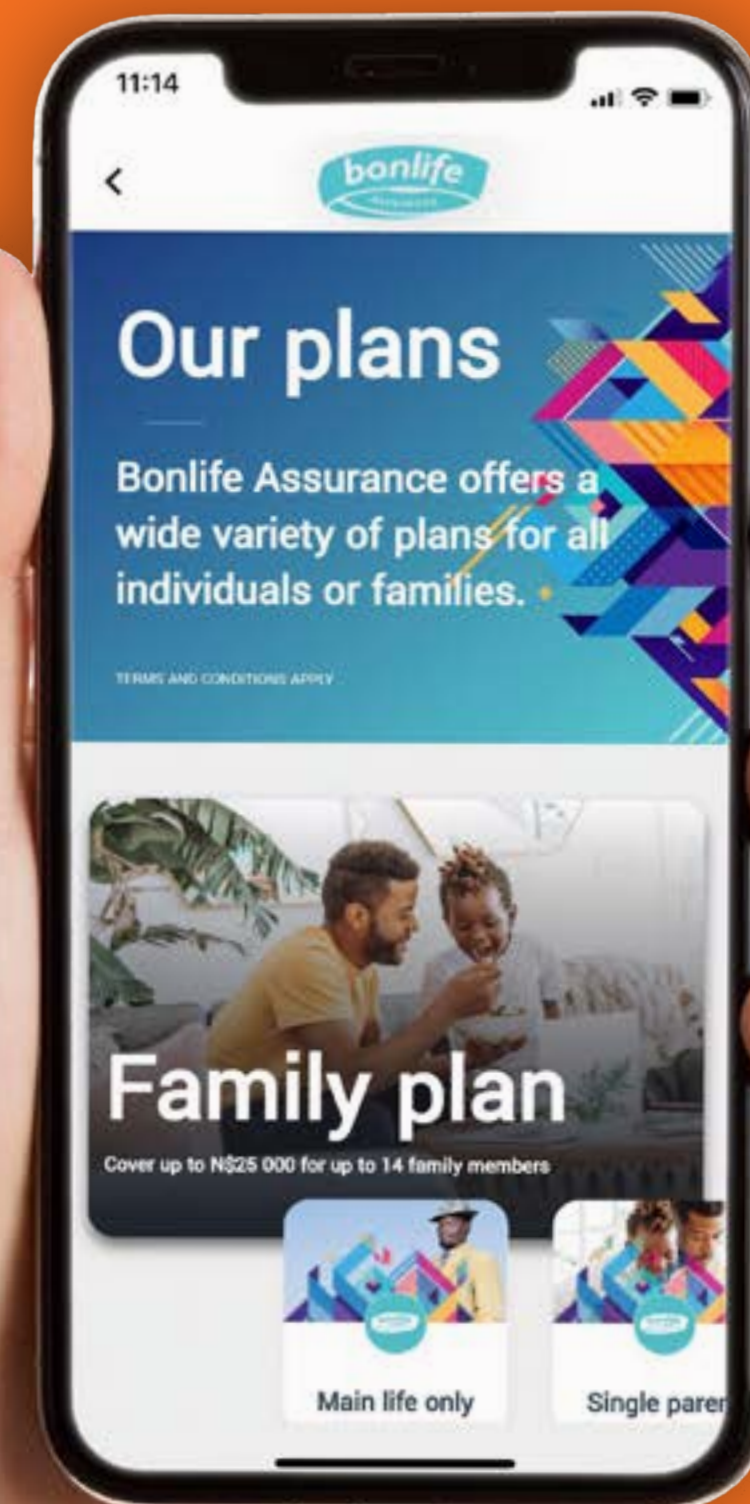
BENEFITS

The funeral plan value added benefits include:

- **1. MeatFeast benefit.**
70kg of meat available in two options:
Option 1: 25 kg Stew Chops, 25 kg Chops, 10 kg Mince, 10 kg Sausage.
Option 2: 10 kg Stew Chops, 25 kg Chops, 25 kg Beef Tenderized Steak.
- **2. Veggie benefit.**
72kg of veggies:
18 kg Potatoes, 6 kg Cabbage, 15 kg Carrots, 18 kg Onions, 15 kg Butternut, 2 x 2-Litre Cooking Oil.
- **3. Refreshments benefit.**
A refreshment voucher at selected retailers to the value of N\$ 2 000 or N\$ 4 000.
- **4. Groceries benefit.**
A grocery voucher at selected retailers to the value of N\$ 2 000.
- **5. Family Supporter benefit.**
A benefit payable to your family for three months to cover bills and expenses to the value of N\$ 12 000.
- **6. Retrenchment benefit.**
In the case that the premium payer gets retrenched.
- **7. Tombstone benefit.**
A tombstone for either the Main Life or Main Life and Spouse to the value of N\$ 7 500 or N\$ 15 000.
- **8. Casket / Luxury casket benefit.**
A casket or dome for either the Main Life or Main Life and Spouse for the value of N\$ 8 500 or N\$ 16 000.
- **9. Transportation benefit.**
Transportation of the body to a maximum value of N\$ 5 000.

At Bonlife, we understand that not everyone's circumstances are the same, that is why our packages are customisable. For group funeral cover plans, the packages can be tailor-made to suit the group and its precise requirements.

7 ADDITIONAL FEATURES



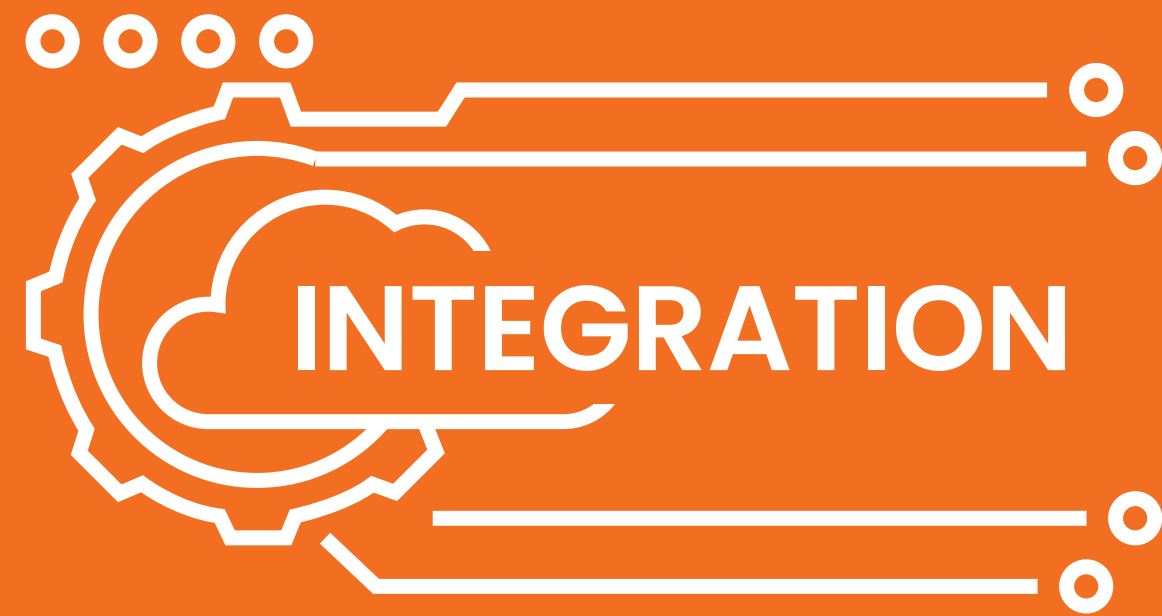
1. **Mobile App**

Bonlife is a frontrunner in digital technology, with an advanced yet easy-to-use online Client Service Portal via the Bonlife Mobile App. On the mobile app, you can fill in forms and submit claims at the tap of a button. You will not have to worry about heaps of paperwork and confusing administration when filing claims or submitting applications. You can do all the paperwork on one dedicated platform with the Bonlife Mobile App.

On the mobile app, clients can:

- **View policies and benefits**
- **Apply for new policies**
- **Submit service requests, claims and amendments**
- **Receive policy notifications and updates**
- **Get live news and updates from Bonlife**

It is entirely data free, for ultimate ease and convenience. Not only is the mobile app free and available for download on the Google PlayStore and Apple store, but Bonlife also offers reverse billing of data costs! This means that Bonlife policyholders can use the app without using any data – Bonlife covers the costs of the data usage. You can also use the app even if you do not have data.



INTEGRATION

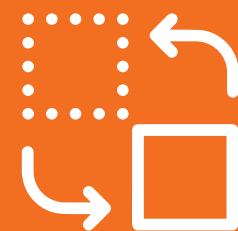
2. **Direct System Integration**

Bonlife takes the hassle out of administration of your policies and members through different delivery models and integration options. Our administration platform allows direct access to your portal where functions can be performed on an individual policy level. Integration between our solution and external systems are achieved through a complete Application Programming Interface (API) set of functions to allow end-to-end policy servicing at the point of contact with the policyholder. This means that groups with Bonlife group cover can access their entire policy and member list on the Bonlife mobile application, make changes or amendments, submit claims, see account balances, and more. Ultimately, the mobile app acts as a single point of information, and it is time-efficient and easy to use.

We also provide customised webportals for new applications and services of existing policyholders – another way we make insurance easier and more accessible for our customers.



**ACCESS
MEMBER LIST**



**MAKE
CHANGES**



**SUBMIT
CLAIMS**



**SEE ACCOUNT
BALANCES**



ADDITIONAL FEATURES



3. **Call-Centre**

If you do have any questions, queries or concerns, Bonlife has a dedicated call-center. Our trained call-center team are fluent in most Namibian languages, and you can speak to them regarding any information about Bonlife, sign-ups and applications, questions, advice or simply if you want to brighten your day. Bonlife is ready to put a smile on your face and put your mind and heart at ease by assisting you in any way possible!

If you want to contact the call center, you can do so at:

Tel: +264 83 337 1730
WhatsApp: +264 81 413 4557
Email: piet.l@bonlifenam.com / wendy.h@bonlifenam.com
Website: www.bonlifenamibia.com
Instagram: @bonlife.nam
Facebook: @BonlifeNAM
SMS: send your NAME to 74448 and we will call you back.

4. Group Benefits:

Bonlife offers group funeral cover for companies, unions, churches, affiliations and family groups that consist of 10 people or more. To participate in our group funeral cover, only one application form for all group members, with a valid Namibian ID, is required. This allows for simpler and more efficient group cover application administration and processing. Bonlife only needs to communicate with the Main Life of the group cover from companies, unions, churches, affiliations and family groups of 10 people or more, which makes administration much simpler, faster and easier.

Bonlife's group cover is end-to-end, meaning that in the unfortunate event that someone in the group passes away, Bonlife can arrange funeral services through Angels Funeral Services, or cremations through Eden Cremations. As an added bonus, members of Bonlife group cover will receive a 5% discount on domes, caskets, or coffins at Angels Funeral Services.

Group funeral policies offer cover of either

**N\$5 000, N\$10 000,
N\$15 000 OR N\$20 000.**

The cover can be customised with optional benefits such as the grocery benefit worth

N\$2 000,

the meat feast benefit worth

N\$8 000,

the tombstone benefit worth

N\$10 000,

the casket benefit worth

N\$8 500,

and the transportation benefit worth

N\$5 000.





Where you can find us

-  — **Bonlife Assurance**
-  — **Angels Funeral Services**
-  — **Eden Cremations**



WINDHOEK

- ☎ 061 250 331
- 📍 73 John Meinert Street, Windhoek

KATUTURA

- ☎ 061 250 551
- 📍 6 Kallie Roodt Street, Northern Industrial

KATIMA MULILO

- ☎ 066 253 385
- 📍 Standard Bank Shopping Centre Shop 4C, Hage Geingob Street, Katima Mulilo

OUTAPI

- ☎ 065 202 795
- 📍 Times Square Centre, Outapi

TSUMEB

- ☎ 067 221 202 or 067 221 205
- 📍 Le Platz Shopping Centre, Tsumeb

RUNDU

- ☎ 066 267 699
- 📍 Mangetti Mall, Rundu

KEETMANSHOOP

- ☎ 063 225 713
- 📍 Corner of Hampie Plichta Ave and 6th Ave

ONGWEDIVA

- ☎ 065 231 331
- 📍 Main Street, Next to Okamukuku Tyres and Fitment Centre

ONDANGWA

- ☎ 065 240 655
- 📍 Onguta Complex shop 7, Erf 5780

WALVIS BAY

- ☎ 064 209 484
- 📍 Corner of Sam Nujoma Ave and 12th Rd

GOBABIS

- ☎ 062 563 360
- 📍 36 Church Street, Gobabis

OTJIWARONGO

- ☎ 067 304 010 or 067 304 056
- 📍 996 Hage Geingob Street

WINDHOEK

- ☎ 061 232 231
- 📍 6 Kallie Roodt Street, Northern Industrial

GOBABIS

- ☎ 062 563 320
- 📍 36 Church Street

WALVIS BAY

- ☎ 081 424 7447
- 📍 Corner of Sam Nujoma Ave & 12 Road

OTJIWARONGO

- ☎ 067 302 413 or 067 302 423
- 📍 996 Hage Geingob Street

ONDANGWA

- ☎ 065 245 901
- 📍 Onethindi

ONGWEDIVA

- ☎ 065 231 300
- 📍 Main Street, Next to Okamukuku Tyres and Fitment Centre

NKURENKURU

- ☎ 081 232 6156
- 📍 Unit B4, New Nkurenkuru

RUNDU

- ☎ 066 267 483
- 📍 Opposite Rundu Sport Stadium

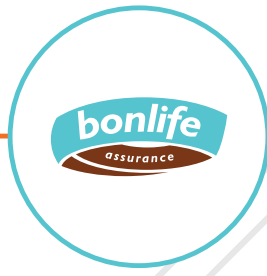
KATIMA MULILO

- ☎ 066 253 555
- 📍 Trans Caprivi Road, Katima Mulilo

WALVIS BAY

- ☎ 081 214 0164
- ✉ info@edencremations.com
- 📍 Erf 2354, 10th Street, Walvis Bay, Namibia

Contact us at the
locations that suit you best



Notes:

A series of horizontal blue lines for taking notes, contained within a rounded orange border.



BONLIFE ASSURANCE



EDEN



ANGELS
FUNERAL SERVICES

061 250 331 | info@bonlifenam.com | www.bonlifenam.com | Call Centre: +264 83 337 1730
SMS: 74448 | [WhatsApp](https://www.whatsapp.com) +264 81 413 4557 | [Instagram](https://www.instagram.com) @bonlife.nam | [Facebook](https://www.facebook.com) @BonlifeNAM

Ts & Cs Apply